



Prosperity Times

Your news for the **Global Future Cities Programme**
South-East Asia

07 March 2022

PMO

Participation in FCDO Global Future Cities Programme Leadership Forum

The UK Built Environment Advisory Group, working in collaboration with UN-Habitat, organised an event bringing together City Stakeholders and project partners to consider the role of participants as leaders of change to ensure project success.

Stephanie Tseng, Programme Manager for Global Future Cities Programme South-East Asia, represented the delivery team and participated in a sharing session to share insights from our experience in delivering transformative interventions from multiple cities in Southeast Asia on climate, technology and gender.

On behalf of the FCDO, Peter Turner also reflected on the work and achievements of the Global Future Cities Programme in delivering benefits to cities in Southeast Asia.

The Bandung intervention team was also involved in facilitating the involvement of a representative of the Bandung City Government as a panellist in the panel discussion. The representative conveyed the valuable

takeaways provided by the intervention from the city's point of view and the lessons learned during the implementation phase. His glowing review acts as proof of the clear and tangible benefits resulting from the GFCP interventions.

Content Owner: [Elliot Chan](#)

PMO

Commemoration of Women's History Month

In March, the world commemorates Women's History Month, which celebrates the remarkable achievements of women across the years. The GFCP SEA is committed to improving women's lives in Southeast Asia through our interventions.

The inclusive mindset has been embedded into the way we work through the various Gender Equality & Social Inclusion (GESI) leads at the individual intervention level. The GESI leads are a key part of our programme's successful delivery, and they steer our interventions towards inclusive outcomes that consider the needs of women and vulnerable groups.

An example of this mindset can be seen in the Surabaya Urban Transformation Intervention, which aims to transform a former red-light district into a vibrant and diverse community. Through GESI principles, the team has adopted an approach that considers the environmental and social context to come up with a transformational strategy that includes women. Over the course of March, the Communications team plans to publish multiple articles from the various interventions highlighting GFCP's role in improving the welfare of women in Southeast Asia and the role of women in delivering this project.

Content Owner: [Elliot Chan](#)

Iskandar Malaysia & Melaka

Virtual UK Smart Cities Mission to Malaysia

The British High Commission Kuala Lumpur and UK Department for International Trade Kuala Lumpur recently organised a 3-day Virtual UK Smart Cities Mission to Malaysia took place from 22 – 24 February 2022 to increase awareness on Smart Cities and showcase the successes of its 27 UK and Malaysia strategic partners in implementing smart city solutions.



Virtual UK Smart Cities Mission to Malaysia promotional poster (Source: UK DIT Kuala Lumpur)

On each day of the event, prominent UK leaders, Richard Graham MP, Prime Minister's Trade Envoy, ASEAN EC, Indonesia, Malaysia, Natalie Black CBE, Her Majesty's Trade Commissioner for the Asia Pacific, UK Government and H.E. Charles Hay MVO, the High Commissioner to Malaysia, British High Commission Kuala Lumpur, presented the Welcome Remarks. The Keynote Address on each day was delivered by Malaysian Ministers, YB Dato' Sri Reezal Merican Naina Merican, Minister of Housing and Local Government (KPKT), YB Tan Sri Datuk Seri Panglima TPr Annuar Bin Haji Musa, Minister of Communication and Multimedia, and YBhg. Datuk Chong Sin Woon on behalf of YB Datuk Seri Ir. Dr. Wee Ka Siong, Minister of Transport.



Virtual UK Smart Cities Mission to Malaysia promotional poster (Source: UK DIT Kuala Lumpur)

Throughout the three days, there were Track sessions and Industry Forums with presentations and discussions by UK and Malaysia industry players on various topics of smart city development.

The final Industry Forum, Smart City Tour – Melaka and Iskandar Malaysia, was hosted by Carol Koh, Future Cities Programme Advisor from the British High Commission Kuala Lumpur, with presentations by Maimunah Jaffar from Iskandar Regional Development Authority (IRDA), Muhammad Shahrul Hafidz Ab Rahim from the Melaka Economic Planning Unit, Azlan bin Abdul Aziz from Panorama Melaka. A showcase of the GFCP's Smart Technology Enablers, as well as key learnings, were also presented by Michael Curthoys and Jonathan McCallum. The session concluded with an engaging forum session between the panellists.

The event was an insightful showcase of the endless possibilities that can be achieved by implementing smart city solutions.

Content Owner: [Roseanne Clarice](#)

Iskandar Malaysia

2nd Intelligent Transport Systems (ITS) Capacity Building Session

The GFCP Iskandar Malaysia organised its second Intelligent Transport Systems (ITS) Training session on 9 February 2022. The session's topic was 'Planning an ITS Intervention' and was attended by stakeholders from Iskandar Malaysia and Melaka.

The session started with understanding requirements, including setting SMART goals and outlining the desirable outputs. The team also touched on compliance with existing standards as well as agreement on defined requirements with key stakeholders.

The session covered areas such as existing infrastructure, equipment and location constraints to help gather data on the systems in place that could potentially help or hinder a proposed solution.

Lastly, the session covered the detailed design of an ITS Intervention, obtaining the necessary design approvals followed by details of the construction, integration and operation phases.

ITS Tender Assessment Process/Criteria will be the final session in the series and will take place in early March.



GFCP Iskandar Malaysia and Melaka stakeholders in attendance during the second session of the ITS Capacity Building: Planning an ITS Intervention on 9 February 2022

Content Owner: [Roseanne Clarice](#)

Iskandar Malaysia

Citizen's Feedback Portal bags award at Esri Malaysia GeoInnovation Event

The Citizen's Feedback Portal (CFP), developed in 2021 by the GFCP Iskandar Malaysia team in conjunction with Majlis Bandaraya Iskandar Puteri (MBIP), has been named as one of Esri Malaysia's 2021 GeoInnovation Award winners. Set to take place in Kuala Lumpur in May 2022, the annual ceremony celebrates innovative geospatial technology solutions that help improve Malaysia's existing social, economic, and environmental challenges.

The MBIP now uses the CFP as a crowdsourcing tool for people in Iskandar Malaysia to log complaints on matters under the jurisdiction of MBIP, such as potholes, malfunctioning streetlights, parking, and sanitation. Developed using ArcGIS Solution-Crowdsource reporting tools, the CFP enables

greater location accuracy via its Geographic Information System (GIS) capabilities.

Adding New Feedback

The screenshot illustrates the user interface for adding new feedback. It is divided into three main sections:

- 1. Choose Category:** A list of categories is shown on the left, including Animal/ Insect, Public Cleanliness, Bus Station/ Taxi-Station, Hawker, Road, Light Le Traffic Light/ Street light, Parking Space, Tree, Public Obstruction, and Others - Neighbourhood, Playground, natural disaster, Local authority property, Building, Noise, Residential area, License, Place of worship. A red box highlights the 'Public Cleanliness' category.
- 2. Click to add new feedback:** A red box highlights the '+ Add New Feedback' button at the bottom of the category list.
- 3. Fill in the information:** A form titled 'Permasalahan awam' (Public Problem) is shown on the right. It includes fields for 'Jenis Masalah' (Problem Type), 'Lokasi' (Location), 'Sejarah' (History), 'Alasan (jangan)' (Reason), 'Bekas' (Previous), 'Email Pengguna' (User Email), 'Nama' (Name), 'Nama Zon' (Zone Name), 'Daerah' (District), 'Lokasi' (Location), and 'Upload Gambar' (Upload Image). A red box highlights the 'Report' button at the bottom of the form.

Simple interface for users to add new feedback on the CFP

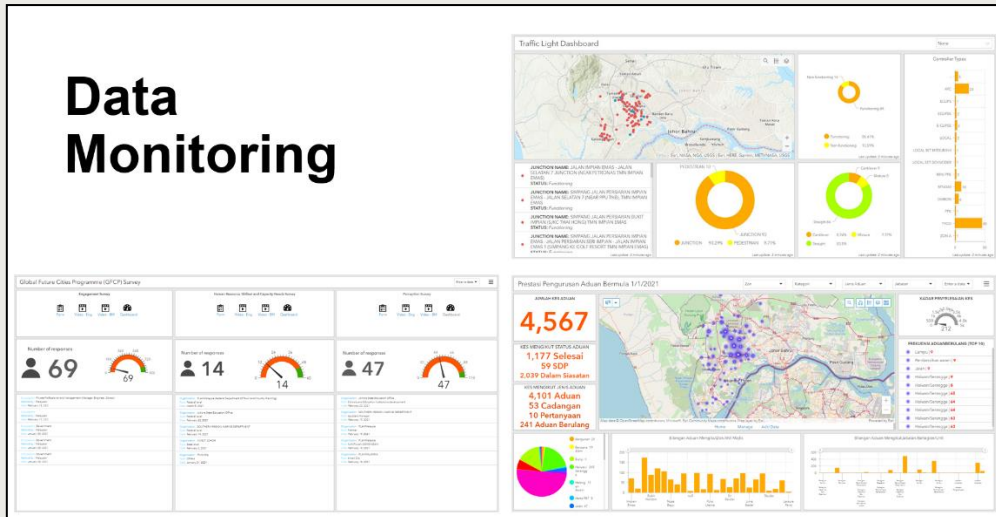
With an interactive data visualisation and monitoring interface, the CFP deserves this win as it continues to help the MBIP address user complaints more efficiently and effectively.

Data Visualization

The data visualization interface consists of three main components:

- Heatmap:** A map of Singapore showing a concentration of red dots in the central urban area, indicating a high density of feedback reports. Labels include Kulajaya, Pontian, Skudai, Johor Bahru, Pasir Gudang, and Singapore.
- Cluster Summary:** A detailed map showing a specific cluster of red dots. A legend on the left indicates the number of features (1 to 150+) and density. A 'Cluster summary' box shows 'This cluster represents 151 features' and 'Density: 8.966 features/km²'.
- Regional Map:** A map of the Malay Peninsula showing the location of Singapore and its surrounding regions.

Data Monitoring



Data Visualisation (Top) & Monitoring (Bottom) interface of the CFP

Content Owner: [Roseanne Clarice](#)

Melaka

Introductory Meeting with Melaka Public Works EXCO

The GFCP Melaka team held an Introductory Meeting with Datuk Rahmad bin Mariman on 9 February 2022, to provide an overview of the Melaka Interventions.

As the newly appointed Works, Transport, Public Amenities, Infrastructure and Flood Management EXCO in Melaka, Datuk Rahmad was briefed on the Melaka interventions to get familiarised with the programme.

The team started by highlighting the key outcomes of the Melaka Interventions, including the implementation of modern, sustainable and efficient public transport options and the adoption of sustainable travel, both of which will reduce congestion and improve the environmental and socio-economic health of the city.

The team provided an analysis of the evidence-based data obtained, such as population density, existing road network, bus network and ridership, and integration of planning and modes.

The Green Bus Network Core and Outer Services and the proposed routes for pilot bus services were also presented, with an analysis of coverage, demand, and connectivity to key locations. For the Integrated Mobility Plan

in the heritage area, the team provided an overview of the short- and long-term suggestions to improve the connectivity within the Heritage Area, which include interconnectivity between the bus network, water travel, walking and cycling, as well as improving walkability and wayfinding, among others.

It was a fruitful meeting for the GFCP as it continues to engage with stakeholders in Melaka towards successfully delivering the interventions.

Content Owner: [Roseanne Clarice](#)

Ho Chi Minh City, Vietnam

Gender Equality and Social Inclusion (GESI) of Public Transport in Ho Chi Minh City, Vietnam

With a population of 8.9 and the largest city in Vietnam, Ho Chi Minh City has embarked on an ambitious investment programme in new public transport infrastructure to supplement its existing city-wide network of public buses. Connectivity amongst modes and accessibility to all modes by residents and visitors to HCMC is critical to achieving the city's stated aims to significantly increase the mode share of public transport. Any imbalance in accessibility contributes to economic inequality and reduces access to opportunities among disadvantaged groups.

As part of a UK Government-funded intervention to deliver technical, contractual and institutional advisory relating to the future implementation of a Smart Ticketing System (STS), targeted surveys, consultations and focus group meetings of women and vulnerable groups were conducted over the period from June to December 2021. Consultee groups included people that were physically and visually challenged, the hearing impaired, and the elderly. This initiative revealed deep insights into travel behaviour and preferences. However, it also revealed barriers to accessibility to public transport, some of which may be improved by applying an interoperable city-wide STS and a more sophisticated fare policy that would not be possible without the technologies and business processes that underpin STS.



In-person focus group consultations were held to understand better the situation of women, men and vulnerable groups

The ability to provide access channels to the vulnerable and the disadvantaged to articulate views, share critical insights and personal aspirations were paramount to the study. The recommendations will inform a more extensive public engagement, raise awareness of the benefits of smart ticketing, ensure a broad range of tickets for the unbanked and those that lack a smartphone or the Internet; broad-based capacity-building. For the future of mobility in HCMC, the intervention team hopes that it has contributed to ensuring that no one will be left behind.

Content owner: [Anh Le-Ha Phung](#)

Meet the team



Charlotte Xie

Hello everyone, I am glad to have the opportunity to be part of the Global Future Cities Program as the Programme Risk Coordinator. My role will be to support interventions in identifying, analysing, and responding to risks that arise throughout the programme's life cycle so that the programme remains on track and achieves its goals. It will be my pleasure to work with you.

Here are a few fun facts about me: I love animals, and I have an Instagram account dedicated to my cats, Lemon and Tigger.

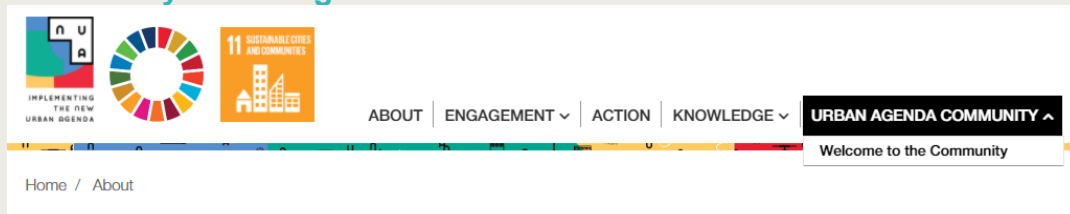
Content owner: [Charlotte Xie](#)

Newsletter

Submitting your news

Please use the [GFCP newsletter – news submission form](#) to submit any announcements to be included in the following newsletter.

Community Urban Agenda Platform



The New Urban Agenda Platform is the knowledge portal for gathering voluntary reports, best practices, and data - both quantitative and qualitative, for reviewing the progress made in implementing the New Urban Agenda to achieve the 2030 Agenda of the Sustainable Development Goals.

This platform is for national governments, subnational governments, local authorities, civil societies, UN entities, private sector, regional organisations, and all other key stakeholders to voluntarily share their contributions to the

implementation of the global agenda from the global, regional, national, and local level.

As a one-stop shop for both reporting and learning, the platform supports knowledge exchange, encourages interaction, and supports capacity development to establish communities of practice for sustainable urbanisation development.

We encourage you to sign up [here](#) and join the various groups for GFCP and post links to good news stories developed and published on the UN-Habitat knowledge platform to encourage discussions on relevant topics and promote engagement! This is a growing initiative aimed at creating and reinforcing partnerships among all relevant stakeholders and fostering collaboration for transformative urban solutions and mutual learning.

[Contact us](#)

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