

Global Future Cities Programme

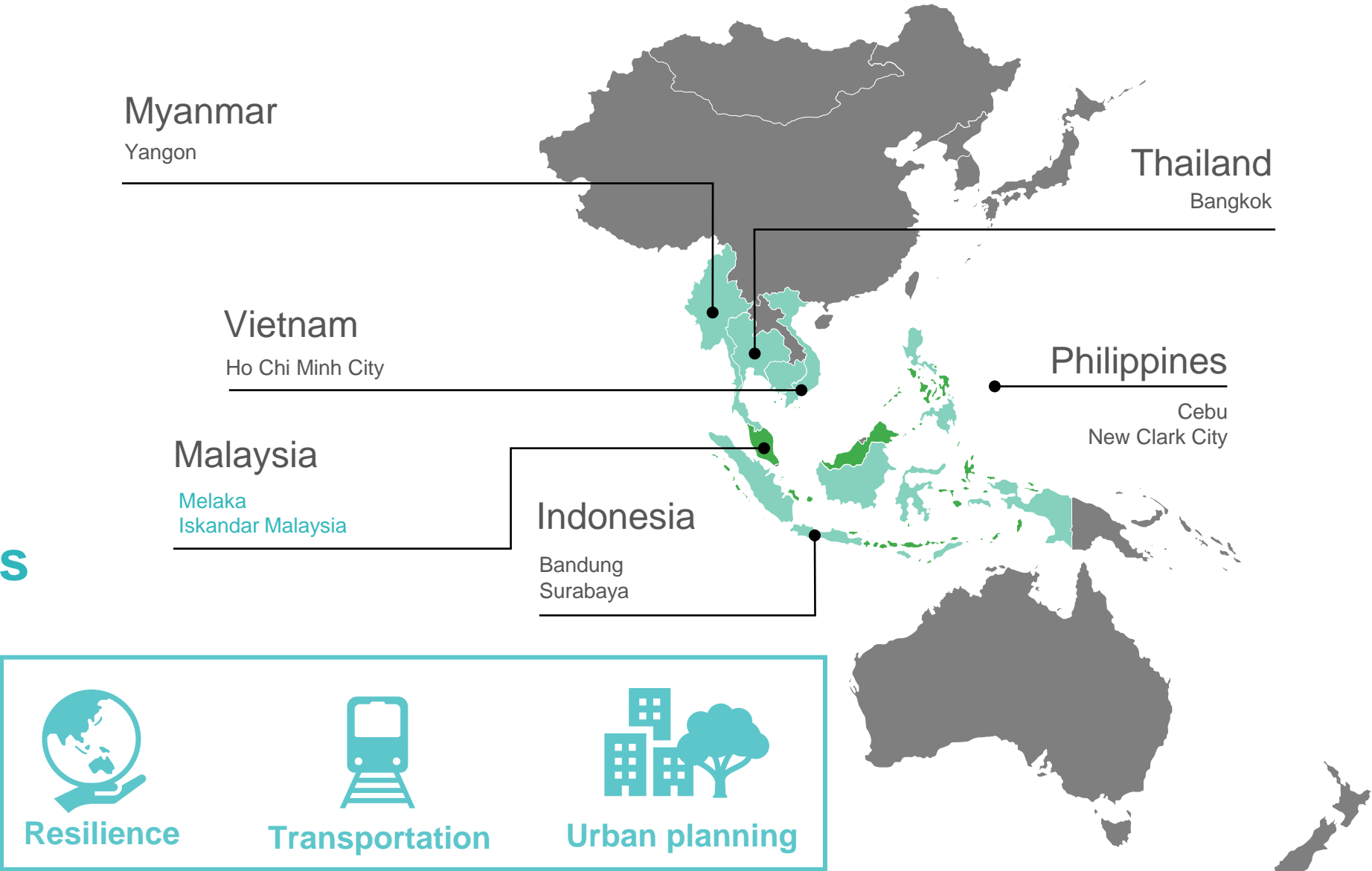
Iskandar Malaysia & Melaka Interventions

GESI Training Session 3 | Ongoing GESI learning and
knowledge exchange

2 June 2021

Global Future Cities Programme

- 13 projects
- 9 cities
- 6 countries
- 3 years



Incorporating GESI (Gender Equality & Social Inclusion)

- Gender Equality and Social Inclusion GESI aspects are actively considered throughout the development of both interventions.
- Groups that have been identified as marginalized include:
 1. Women
 2. Children
 3. Youth
 4. The Elderly
 5. The Indigenous
 6. The Urban Poor
 7. The Rural Poor
 8. Persons with Disabilities
 9. Migrant Workers
- Established GESI Consultative Groups (GCG) in both cities.



Workshop Facilitators



Kimberly Green

Global Future Cities
GESI Programme Manager



Rita Reddy

Global Future Cities
GESI Technical Lead,
Malaysia



Session objectives

The aim of today's session is to:

Recap of session one and two

1

Introduce principles for effective collaboration and teambuilding among stakeholder groups

2

Explore why collaboration and effective engagement is important.

3

Engage in a Group Discussion to examine the successes, challenges and gaps and how these gaps may be overcome

4

Look at working effectively with the GCG and at future training needs

5

Complete a post-training assessment exercise.

Recap of Session One

- › **GESI knowledge pre-training assessment**
- › **Introduction to GESI - Definitions, concepts, and requirements**
- › **Who are the GESI priority groups**
- › **Gender Empowerment and Analysis Framework**
- › **Provided an overview of the Prosperity Fund GESI requirements**
- › **Delivering socially inclusive outcomes alignment with the SDGs**
- › **Dimensions of GESI-responsive transport delivery**
- › **Showcased best practice for GESI mobility & transport**

Recap of Session Two

- › Introduced principles of mainstreaming gender and social inclusion in project interventions.
- › Provided an overview of GESI integration principles/strategies with examples.
- › GESI impact assessment
- › GESI socioeconomic analysis
- › Establishment of the GCG
- › Developing a GESI action plan for your organisation

Collaboration and engagement

- › Principles for effective collaboration and teambuilding among stakeholder groups for GESI delivery.

Why is collaboration and engagement important?

Stakeholder engagement and collaboration are arguably the most important ingredients for successful project delivery.”

Collaboration across stakeholder groups



To ensure successful collaboration, all stakeholders must:

- ✓ **Be clear on how they can contribute to a project.**
- ✓ **Co-define what successful collaboration looks like.**
- ✓ **Communicate their expectations of the work and indicate when these have / have not been met.**
- ✓ **Identify and understand what everyone's individual contribution is to the project – e.g., different skills, expertise and work priorities.**
- ✓ **Create a culture of continuous improvement—e.g., training, information and education.**
- ✓ **Celebrate innovation.**
- ✓ **Remember that every contribution matters.**

Engagement across stakeholder groups



**To ensure successful engagement,
All stakeholders must:**

- ✓ **Be clear on why they are being engaged in project work. Their specific role.**
- ✓ **Understand and confirm both are happy with the level of engagement expected from them.**
- ✓ **Maintain open and honest communication.**
- ✓ **Co-define what successful engagement looks like.**
- ✓ **Be clear on how stakeholder feedback and contributions to a project is to be used.**
- ✓ **Remember that every contribution matters.**

Other Issues/Positives in Stakeholder Engagement

What Stakeholder groups to collaborate / engage.

Identify a range of stakeholders across the public, private and academic sectors

Maximise on a wide ecosystem so as to get the most for the project. In order to develop new and creative solutions, you need to find new and diverse voices.

What are the risks of stakeholder collaboration / engagement?

Stakeholders do not feel they have been meaningfully engaged.

Impacts on trust and confidence.

Stakeholders' contributions are not properly reflected in / do not help to improve mobility design and delivery decisions. Thus, the contribution is lost.

What opportunities can stakeholder collaboration / engagement bring?

New learning and professional development perspectives.

New working approaches and good practice examples

New stakeholder relationships that build trust and transparency – willing to input into future projects and service design .

New business opportunities.



Group Discussion: Successes, Challenges & Gaps

Jamboard activity walkthrough

*Please add your input based on the colours guides

Government /
Local
Authorities /
PBTs

**SC /
TWG**

Professional
and Business
Associations

GCG /
NGOs /
NGIs

Educational
Institutions

What is working well
currently with regards to
collaboration and
engagement among project
stakeholders?

What will this group discussion involve?

15 minutes

Take **15 minutes** to discuss as a group the following three questions:

- a) What is working well currently with regards to collaboration and engagement among project stakeholders?
- b) What gaps and challenges do you face in collaborating / engaging with other stakeholder groups?
- c) How can these gaps and challenges be overcome to ensure the sustainability of stakeholder relationships until project end and beyond?

***Please add your input based on the colours guides**

**Government /
Local
Authorities /
PBTs**

**SC /
TWG**

**Professional
and Business
Associations**

**GCG /
NGOs /
NGIs**

**Educational
Institutions**

**Platforms are
available for
us to share
and engage
other
stakeholders**

**Useful inputs
from
stakeholders
are key**

What is working well
currently with regards to
collaboration and
engagement among project
stakeholders?

**ITS Malaysia was
invited and our
representative could
contribute and bring
us closely to IM**

**NGO works
have been
recognized by
the authorities**

**Agency-to-agency
collaboration to
reach common
goals**

**FGDs and
workshops are
useful approach and
participation of the
NGOs in addressing
the GESI needs**

**Overcome many of
the Covid
restrictions to
deliver regular and
open dialogue
between
stakeholders using
latest technologies**

***Please add your input based on the colours guides**

Government /
Local
Authorities /
PBTs

**SC /
TWG**

Professional
and Business
Associations

**GCG /
NGOs /
NGIs**

Educational
Institutions

**Buy in and
acceptance do
not happen in
a short time**

**Getting
Leadership &
Commitment
from Melaka
Local
Authorities**

What gaps and challenges
do you face in
collaborating / engaging
with other stakeholder
groups?

How do we contribute
to the Disabled
community mainly
Cerebral Palsy and
How would CESI be
able to help with this
challenge?

Usually the data or
specific information
that NGO need is not
been shared / hard to
have. For example,
how many Melaka
people losing job or
did not have access to
food etc.

**Need to
explain twice
or more to
each level of
agency /
stakeholder**

Getting all
stakeholders to
understand all these
will benefit them in
the Long run.

Getting
commitments fr
NGOs & all other
stakeholders to be
committed to this
project after Mott
MacDonald's
handover to the
Local Govt

*Please add your input based on the colours guides

Government /
Local
Authorities /
PBTs

**SC /
TWG**

Professional
and Business
Associations

**GCG /
NGOs /
NGLs**

Educational
Institutions

**To provide open,
clear and
transparent
communication
channel for all
stakeholder**

How can these gaps and
challenges be overcome to
ensure the sustainability of
stakeholder relationships
until project end and
beyond?

Working effectively with the GESI consultative group (GCG)

- › Developing a good practice guide for working with Iskandar and Melaka GCG.

Working with our GCG

What principles can we put in place to ensure positive, ongoing engagement and collaboration with our GCG after today?

Future GESI support needs

- › Identifying any future support needs of project stakeholders to deliver on GESI objectives.

Future GESI support needs

What support will you / your organisation need in the future to achieve GESI objectives for the Iskandar and Melaka projects?

ITEMS	YES /NO	COMMENTS
More Specialised Training		
Specialised Coaching		
Any Other Support		



Thank you